

St Luke's Virtual Care

Your health care needs don't stop, and neither do we.



Inviting a Guest to your Virtual Visit

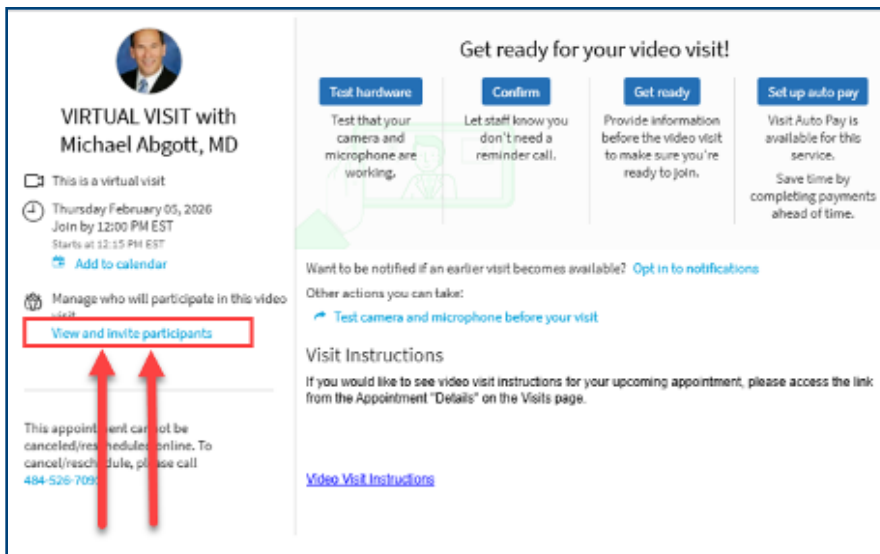
Patients can invite guests to their Virtual Visit through the St. Luke's mobile app or by accessing St. Luke's MyChart on the web.

IMPORTANT: Patients must have an active MyChart account to access this functionality. For help with your MyChart account – call the Patient Service Desk at 866-STLUKES (option 5). However, your provider can also invite guests at the time of the visit.

1. Log in to MyChart and locate your appointment.
2. Click the View Details option.



3. Select the View and invite participants link on the left panel under the provider's name.



DOWNLOAD THE ST. LUKE'S APP!

We put managing your health care at your fingertips. **Literally.**



Search "St. Luke's" in the app store or scan the QR code below.



4. Under Guests, select **+ Invite a new guest** to open the menu to add a guest.

Providers and Staff
See who has been scheduled or invited to participate in this visit. Additional staff may join to help with the visit.

Michael Abgott, MD (Provider)
Scheduled to join

Guests
Invite a guest to join this video visit, such as a family member or caregiver. Guests can join the video visit with the link in their invitation message. Guests may have been invited by your provider.

+ Invite a new guest

Guests
Invite a guest to join this video visit, such as a family member or caregiver. Guests can join the video visit with the link in their invitation message. Guests may have been invited by your provider.

Select someone to invite:
Amy Test Kyle + Invite a new guest

Cancel

A. Emergency contacts will automatically be listed for you to add. Simply select one of the names to add them to the video visit.

B. To choose someone not listed, click + Invite a new guest.

Select someone to invite:
Amy Test Kyle + Invite a new guest

* Indicates a required field.

First name
Test

Last name
Smith

Reason
Case Worker

Text message Email

Phone number
6102483193

☒ This person has agreed to receive a text message.

Send text message invitation Cancel

Text messages related to your relationship with St. Luke's, St. Luke's Community, including updates related to your visit, SignUpMyChart account, appointment, billing, prescription reminders and care management will be sent to phone number above. Message and data rates may apply. If message frequency may vary. For help text MFP and text STOP to opt out of notifications from a specific short code. Please review terms and conditions and privacy policy below.
Terms and Conditions Privacy Policy

i. Enter their information in the fields below.

Note: If sending the participant a Text Message, the phone number entered must be able to receive text messages and connect to a video.

ii. Click the Send text message invitation or Send email invitation button once all information is added.

You will see a confirmation that the link was sent. Select + Invite a new guest to add another participant or exit the screen to join the video call or complete your e-check in.

Guests
Invite a guest to join this video visit, such as a family member or caregiver. Guests can join the video visit with the link in their invitation message. Guests may have been invited by your provider.

Test Smith

Last text sent at: 11:12 AM EST
To: 6102483193

Edit invitation

+ Invite a new guest

5. The invite will be sent to your guest. They will join the virtual visit by clicking the link.

36E3:St Luke's: Test Smith, you are invited to join the video visit for Tony.
https://mchrt.io/-CTU1t4lUnDr1fhls_0

Tap to load preview

Text message